



Answer the Call Join Baliola

 [baliolasolution](#)  [Baliola](#)  [baliola_io](#)  [www.baliola.io](#)



About Company

Blockchain is transforming industries beyond finance, laying the foundation for Web3, the third generation of the internet. This shift focuses on the exchange of value, not just information, reshaping how we interact with data. Blockchain offers a secure, reliable platform for data exchange, driving innovation across sectors like healthcare, manufacturing, logistics, education, and government.

Its power ensures transparency, security, and data sovereignty, fostering trust and reducing misuse. Mandala Chain and MAC empower businesses and institutions to innovate and explore new opportunities, shaping the future of Web3 by enhancing data integrity and value exchange.

Baliola started as a developer of NFT marketplaces and decentralized wallets, pioneering blockchain technology in Indonesia. Our journey began with the Baliola NFT Marketplace, now a leading local platform. We've initiated tokenization projects across sectors including agriculture, retail, and education. In 2021, Baliola partnered with the Denpasar City Government to establish the Bali Blockchain Center (BBC), a hub for blockchain development and education. In 2022, we developed the Mandala Chain, a blockchain technology that became a Polkadot Parachain by 2024. In April 2024, we launched the Mandala Application Chain (MAC), a BaaS solution for enterprise and government.

Welcome to the era of Web3

Not Just a Job

A Journey to Change the Digital Future

Top 12 Reasons to Join Baliola

- We Are Mission-Driven
- Creativity is Our Lifeblood
- Initiative is a Superpower
- Resilience Over Perfection
- Personal Growth is Mandatory
- Diversity of Background, Unity of Vision
- No Seniority, Just Contribution
- We Value Smart Work, Not Just Hard Work
- Team is Everything
- Your Voice Shapes the Mission
- We Build Legacy, Not Just Products
- You're Here to Make History

Want to Join Us?

**We're not hiring positions.
We're calling people with purpose.**

Apply if you believe



baliolasolution



Baliola



baliola_io



www.baliola.io

Product Manager

 **Location**
Bali, Remote

Responsibilities

- Define product vision, strategy, and roadmap aligned with company goals.
- Gather and prioritize product and customer requirements by collaborating with cross-functional teams (engineering, sales, marketing, support).
- Develop clear product specifications and oversee development to ensure timely, high-quality delivery.
- Conduct market and competitor analysis to identify opportunities and threats.
- Work with UX/UI designers to deliver user-friendly and visually appealing interfaces.
- Champion the product internally to align all teams on goals and features.
- Monitor product performance and user feedback for continuous improvement.
- Lead product launches, including go-to-market planning and post-launch evaluation.
- Ensure compliance with industry standards and stay informed on emerging tech trends.

Qualification

- Proven experience as a Product Manager, preferably in technology-driven or blockchain environments.
- Strong understanding of product lifecycle management.
- Experience with product management tools such as JIRA, Trello, or similar.
- Familiarity with Agile and Scrum methodologies.
- Knowledge of blockchain technology and its applications is highly desirable.
- Excellent analytical and problem-solving skills.
- Strong communication and interpersonal skills to work effectively with cross-functional teams and stakeholders.
- Ability to understand and articulate customer needs and translate them into product requirements.

Education

- Bachelor's degree in Business Administration, Marketing, Computer Science, or a related field.
- Advanced degrees or certifications in product management, business administration (MBA), or related areas are a plus.



Senior Blockchain Developer

 **Location**
Bali, Remote

Responsibilities

- Develop, customize, and maintain blockchain solutions using Substrate, ensuring Polkadot integration and compatibility with existing systems.
- Design, implement, and secure smart contracts (Rust/Substrate or Solidity/EVM), including rigorous testing, code reviews, and performance optimization.
- Collaborate with Project and Product Managers to align blockchain development with schedules, deliverables, and product requirements.
- Provide technical guidance on blockchain architecture, best practices, and assist in troubleshooting and resolving blockchain-related issues.
- Implement and enforce security standards (e.g., digital asset protection, key management), ensuring compliance with legal and regulatory requirements.
- Maintain comprehensive documentation in collaboration with the Technical Writer.
- Coordinate effectively with remote team members and stay updated on the latest blockchain developments, especially within the Polkadot/Substrate ecosystems.

Qualification

- Minimum 3 years of experience developing blockchain applications and smart contracts using Solidity, Rust, or similar languages.
- Solid understanding of Ethereum, Polkadot, Substrate frameworks, and decentralized application architecture.
- Experience with cryptography, distributed ledger technology, and blockchain security best practices.
- Proficiency in blockchain tools, web3 development, and integration with front-end frameworks.
- Knowledge of database systems (e.g., MongoDB, IPFS) is a plus.
- Strong analytical, problem-solving, communication, and interpersonal skills.
- Eagerness to learn and stay updated with the evolving blockchain ecosystem.

Education

- Bachelor's degree in Computer Science, Information Technology, Engineering, Mathematics, or a related field.
- Master's degree in a relevant field a plus.



Tech Supervisor

 **Location**
Bali

Responsibilities

- Oversee daily production activities to ensure smooth and reliable operation of blockchain products.
- Set up and maintain real-time monitoring to quickly identify and respond to performance issues.
- Lead deployment processes for blockchain software, working with dev and QA teams to ensure smooth rollouts.
- Troubleshoot and resolve technical issues, especially those unique to blockchain, to minimize downtime.
- Work with teams to improve system reliability, reduce downtime, and boost performance.
- Ensure all processes meet established protocols and service level agreements (SLAs) for uptime and response times.
- Keep open communication with development, support, and QA teams to streamline operations and problem-solving.
- Maintain clear records of incidents, fixes, and procedures to support continuous improvement.

Qualification

- Strong experience in blockchain operations, software production management, and team leadership in tech-driven environments.
- Solid technical knowledge in blockchain infrastructure, smart contracts, and software development workflows.
- Proven track record in managing production activities, including real-time monitoring, issue resolution, and performance reporting.
- Excellent troubleshooting skills with a focus on blockchain-specific challenges and attention to detail.
- Strong communication and organizational skills to align with development, QA, and support teams.
- Ability to follow established protocols and timelines to ensure seamless production and deployment.

Education

- Bachelor's degree in Computer Science, Information Technology, Engineering, or a related field.
- Certifications in IT operations, blockchain technology, or project management are a plus but not required.

QA Engineer

 **Location**
Bali

Responsibilities

- Design, develop, and execute test plans and test cases for applications and systems.
- Identify, document, and track defects and issues, ensuring they are resolved before release.
- Conduct thorough regression testing to ensure that existing functionality is not affected by new changes.
- Perform performance, functional, and integration testing to identify potential bottlenecks and vulnerabilities.
- Develop and maintain automated test scripts to streamline the testing process.
- Collaborate with developers, product managers, and other stakeholders to understand requirements and ensure comprehensive test coverage.
- Participate in design and code reviews to provide feedback from a QA perspective.
- Maintain and update QA documentation, including test plans, test cases, and test scripts.
- Monitor and report on the quality of the software, providing insights and recommendations for improvement.
- Ensure compliance with QA standards and best practices throughout the software development lifecycle.

Qualification

- Proven experience as a QA Engineer in tech-driven environments with strong grasp of QA methodologies, tools, and processes.
- Skilled in both manual and automated testing using tools like Selenium, JUnit, etc.
- Familiar with performance, security testing, and test scripting (e.g., Python, JavaScript).
- Experienced with Git, CI/CD pipelines, and integrating tests into development workflows.
- Proficient in bug tracking and test management tools (e.g., JIRA, TestRail).
- Strong analytical, problem-solving, and cross-functional collaboration skills.

Education

- Bachelor's degree in Computer Science, Information Technology, or a related field.
- Advanced degrees or certifications in Quality Assurance, Software Testing, or related areas are a plus.

Technical Support Officer

 **Location**
Bandung

Responsibilities

- Provide technical support to customers via phone, email, chat, or remote sessions.
- Diagnose, troubleshoot, and resolve technical issues, escalating complex cases to the engineering team as needed.
- Collaborate with business support teams to address customer concerns and ensure a smooth support experience.
- Document and track issues and resolutions using a ticketing system.
- Keep customers informed with timely updates on issue status and resolution.
- Create and maintain technical documentation and knowledge base articles.
- Assist in onboarding and training new users to ensure effective product usage.
- Participate in ongoing training to stay updated on technologies and best support practices.
- Gather customer feedback and share insights with engineering and business teams to drive product improvement.

Qualification

- Proven experience as a Technical Support Officer or similar role in tech-driven environments.
- Solid understanding of computer systems, software, and networking.
- Skilled in troubleshooting technical issues and delivering effective solutions.
- Familiar with ticketing systems and remote support tools.
- Basic understanding of blockchain technology is a plus.
- Excellent verbal and written communication skills.
- Strong problem-solving skills and keen attention to detail.
- Able to explain technical concepts clearly to non-technical users.
- Patient, calm, and professional in handling challenging situations.

Education

- Bachelor's degree in Computer Science Information Technology, or Senior Highschool of IT especially in computer network field.
- Advanced degrees or certifications in technical support, customer service, or related areas are a plus.



Administration

 **Location**
Bali

Responsibilities

- Manage daily administrative tasks including document handling, scheduling events, and organizing meetings.
- Assist in the preparation of activity reports.
- Support the team in planning and executing internal and external events.
- Handle office procurement and supply management.
- Take meeting minutes and assist during internal and external meetings.
- Operate Microsoft Office and Google Workspace tools (Email, Sheets, Docs, Google Meet, Calendar, etc.).

Qualification

- Strong communication skills, both written and verbal.
- Ability to work independently as well as in a team.
- Good interpersonal skills with a friendly attitude.
- Basic English proficiency is a plus.
- Willingness to learn and adapt quickly.
- Residing in Bali and willing to work on-site.
- Own a personal working device (laptop).

Education

- High school or vocational school graduate (SMA/SMK).
- Fresh graduates are welcome to apply.

Account Executive

 **Location**
Jakarta, Bandung,
Bali, Malang

Responsibilities

- Build and maintain strong relationships with clients to understand their needs and goals.
- Conduct regular follow-ups with clients regarding our products and services.
- Support project execution to ensure alignment with client timelines and expectations.
- Introduce products and create tailored proposals for prospective clients.
- Collaborate with internal teams to achieve sales and marketing targets.
- Record all client interactions and activities in the CRM system or relevant tools.

Qualification

- Strong communication skills, creativity, and a proactive attitude.
- Experience in analyzing marketing data and developing data-driven strategies.
- Ability to work both independently and collaboratively to meet targets.
- Minimum 1–2 years of experience in marketing, sales, or related roles.

Education

- Bachelor's degree in Marketing, Communication, or a related field.

If you believe in what we do

send your application to

 **hrd@baliola.io**



Baliola

Leading The World Towards
a Trustless Digital Future

Contact us



+62 815-7453-6210



info@baliola.io



Bali Head Office

Jln. Raya Kerobokan No. 777, Kuta Utara
Kabupaten Badung, Bali



Malang Developer Camp

Jln. Jakarta no. 6, Penanggungan,
Malang, Jawa Timur



Bali Incubator Representative

Bali Blockchain Center, Dharma Negara
Alaya Building, Jln. Mulawarman
No. 1 Denpasar



Bandung

Next Space Bandung, Jl. Trunojoyo No.11,
Kota Bandung, Jawa Barat



baliolasolution



Baliola



baliola_io



www.baliola.io